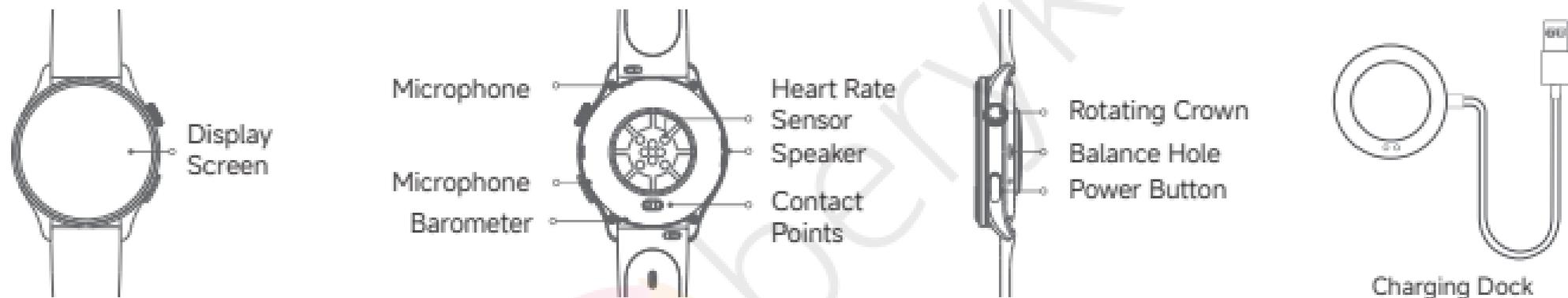




# **XIAOMI** Watch 5 User Manual

Read this manual carefully before using this product, and retain it for future reference.

## Product Overview



Download and install the app to better manage your watch, and log in to your Xiaomi account for more services.

Note: After agreeing to Google's Privacy Policy and Xiaomi's Privacy Policy, you will enter the device's Bluetooth verification process.

Follow the on-screen instructions to complete the verification.



Scan the QR code to download the corresponding app based on your phone's system.



For more details, please scan the QR code or connect the watch to the app and check it in the user guide.

## Specifications

Name: Smart Watch

Model: M2501W1

Water Resistance: 5ATM

Battery Capacity: 930 mAh

Operating Temperature: 0°C to 35°C

Wireless Connectivity: Bluetooth® 5.4

Input Voltage: 5 V 

Input Current: 2 A

 The symbol indicates DC voltage

GPS-L1/Galileo-E1/GLONASS-G1/BDS-B1I B1C/QZSS-L1 Operation Frequency: 1559-1610 MHz

GPS-L5/Galileo-E5a/BDS-B2A/QZSS-L5 Operation Frequency: 1164-1215 MHz

Bluetooth Operation Frequency: 2400-2483.5 MHz

Bluetooth Maximum Output (ERIP): < 14 dBm

Maximum Output Power: -20.1dBuA/m@10m

NFC Operation Frequency: 13.56 MHz

Wi-Fi: 2400-2483.5 MHz, IEEE 802.11 b/g/n/ax

2.4 GHz band Wi-Fi: 14 dBm

Compatible with: This product only supports certain Android systems. For detailed information, please check the product page on [www.mi.com](http://www.mi.com).

For regulatory information, product certification, and compliance logos related to this product, please go to Settings > About watch > Regulatory.

 **Bluetooth**® The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Xiaomi Inc. is under license. Other trademarks and trade names are those of their respective owners.

## Regulatory Compliance Information



All products bearing this symbol are waste electrical and electronic equipment (WEEE as in directive 2012/19/EU) which should not be mixed with unsorted household waste. Instead, you should protect human health and the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment, appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. Please contact the installer or local authorities for more information about the location as well as terms and conditions of such collection points.



## EU Declaration of Conformity

CE mark is applicable to product and built-in battery.

Hereby, Xiaomi Communications Co., Ltd. declares that the radio equipment type M2501W1 is in compliance with Directive 2014/53/EU and Regulation (EU) 2023/1542. The full text of the EU declaration of conformity is available at the following internet address: <http://www.mi.com/global/service/support/declaration.html>

This equipment has been tested and meets applicable limits for radio frequency (RF) exposure. Specific Absorption Rate (SAR) refers to the rate at which the body absorbs RF energy. SAR limits depend on whether this equipment is used against the head or on the wrist. The SAR limit is 2.0 watts per kilogram averaged over 10 grams of

tissue for use against the head and 4.0 watts per kilogram averaged over 10 grams of tissue for use on the wrist. During testing, this equipment radios are set to their highest transmission levels and placed in positions that simulate use next to the mouth, with 10 mm separation, and on the wrist, with no separation. When placing this equipment near your mouth, keep at least 10 mm of separation to ensure exposure levels remain at or below the as-tested levels.

After testing, the highest SAR values are as follows:

Next to the mouth: 0.077 W/kg

Limbs: 0.156 W/kg

## Safety Precautions

- Wear the watch approximately one finger's width above your wrist bone and ensure a snug, comfortable fit. If the watch is worn too loosely or during vigorous activity, heart-rate measurements may be affected.
- The watch has a water-resistance rating of 5 ATM (equivalent to 50 m water depth). It can be worn in swimming pools, near the shore, or during other shallow-water activities. Do not use the watch in hot showers, saunas, or while diving. Avoid direct impact from high-speed water jets/currents during water sports. After exposure to seawater, rinse the watch gently with fresh water. Leather, metal, or woven straps should be dried immediately after getting wet (avoid direct sunlight or high heat). Water resistance is not permanent and may degrade over time. For details, please refer to the water-resistance rating information for smart watches and smart bands on Xiaomi's official website.
- The touchscreen does not support underwater operation. After the watch contacts water, wipe off excess moisture with a soft cloth before use.

- During daily use, avoid wearing the watch too tightly. Keep the contact area dry; clean the strap regularly with water and dry it thoroughly. If redness or swelling occurs, stop using the watch and consult a doctor.
- Keep the power adapter, charging cable, and watch dry while charging. Do not touch them with wet hands or expose them to rain or liquids.
- If the watch will not be used for an extended period, fully charge it, power it off, and store it in a cool, dry place. Recharge at least once every 3 months.
- The watch operates between 0 °C and 35 °C; use outside this range may cause malfunction.
- If the screen is broken, do not touch or attempt to remove it. Stop using the watch and contact an authorized service provider.
- Use the included charging Dock. Use only power adapters that meet local safety standards or are certified and supplied by qualified manufacturers.
- Do not disassemble, strike, crush, or incinerate the watch. Stop using the product immediately if the battery swells or leaks.
- The watch contains a built-in battery. Do not attempt to remove or replace it yourself; battery replacement must be performed by an authorized service provider. Using an incorrect battery may cause safety hazards, including personal injury.
- Do not dispose of the battery in household waste or landfills. Please follow local laws and regulations when disposing of this product and its used batteries.
- Do not dispose of the battery in fire or a hot oven, or subject it to mechanical crushing or cutting; this may cause an explosion.

- Leaving the battery in an extremely high-temperature environment may cause an explosion or leakage of flammable liquid or gas.
- Subjecting the battery to extremely low air pressure may cause an explosion or leakage of flammable liquid or gas.
- This product is not a toy and contains small parts. Please keep it out of reach of children to prevent choking or other injuries caused by accidental swallowing of small parts.
- Keep the product's indicator light away from the eyes of children and animals while the product is in use.
- This watch is not a medical device; any data or information it provides should not be used as a basis for diagnosis, treatment, or prevention of disease.
- To prevent possible hearing damage, avoid listening at high volume for long periods.
- Product information is listed on the back of the watch case.



## WARRANTY NOTICE (AUSTRALIA ONLY)

THIS WARRANTY NOTICE ("this Warranty") APPLIES TO GOODS PURCHASED DIRECTLY FROM XIAOMI OR AN OFFICIAL RESELLER OF XIAOMI IN AUSTRALIA. THIS WARRANTY SERVES TO HIGHLIGHT PROTECTIONS OFFERED BY XIAOMI, IN ADDITION TO YOUR STATUTORY RIGHTS UNDER THE AUSTRALIAN CONSUMER LAW AND OTHER APPLICABLE AUSTRALIAN LAWS. THIS WARRANTY DOES NOT EXCLUDE, RESTRICT OR MODIFY ANY RIGHTS YOU MAY HAVE UNDER THE AUSTRALIAN CONSUMER LAW OR ANY OTHER APPLICABLE LAWS IN AUSTRALIA. FOR A FULL UNDERSTANDING OF YOUR STATUTORY RIGHTS, YOU ARE INVITED TO CONSULT THE LAWS OF AUSTRALIA.

Please be reminded, our goods and services come with guarantees that cannot be excluded under the Australian

Consumer Law. For major failures with the service, you are entitled:

- to cancel your service contract with us; and
- to a refund for the unused portion, or to compensation for its reduced value.

You are also entitled to choose a refund or replacement for major failures with goods.

If a failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion.

You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service.

#### 1. LIMITED WARRANTY

- a) Xiaomi Technology Australia Pty Ltd ("Xiaomi") warrants that its products are free from defects in material, design and workmanship under normal use as described in the user guide during the warranty period.
- b) This Warranty is valid only in Australia and applies exclusively to Xiaomi product purchased from Xiaomi or its official resellers in Australia ("Xiaomi product"). In any case, your rights under this Warranty apply only to the product manufactured by or for Xiaomi and identifiable by the "Xiaomi", "Mi", "Redmi" or "POCO" trademark, trade name or logo affixed to it. If you purchase product from unauthorised sellers, please contact the sellers directly.
- c) This Warranty does not guarantee that the use of Xiaomi products will operate without interruption or be free from errors.
- d) This Warranty applies only to the hardware components of Xiaomi products as originally supplied. It does not apply to

any software or consumables or equipment of third parties, which may be subject to separate warranties or terms. However, your rights under the Australian Consumer Law (including guarantees relating to acceptable quality and fitness for purpose) and other applicable Australian laws still apply to all Xiaomi products, where relevant.

## 2. WARRANTY PERIOD

The warranty period for this product you purchased is 2 years, commencing from the date of original purchase, as shown on your proof of purchase, such as the receipt. The in-box charger and cable are covered by a 12-month warranty from the same original purchase date.

## 3. REMEDIES

- a) If a hardware defect is found and a valid claim is received by Xiaomi within the warranty period, Xiaomi will either (1) repair Xiaomi product at no charge, use new or refurbished replacement parts, (2) replace Xiaomi product with a new or refurbished product, or (3) refund Xiaomi product.
- b) Xiaomi products presented for repair may be replaced by refurbished Xiaomi products of the same type rather than being repaired. Refurbished parts may be used to repair the Xiaomi products.
- c) Any replacement hardware product will be warranted for the remainder of the original warranty period or three months, whichever is longer, or for any additional period of time that may be applicable in your jurisdiction.
- d) Replacement or repair of your Xiaomi product may result in the loss of data. Please ensure that you have made a copy of any data saved, stored or preserved on your Xiaomi product, it is likely that such data, software, or other materials will be lost or reformatted during service, and Xiaomi will not be responsible for any such damage or loss.
- e) To make a claim under this Warranty, please contact Xiaomi Contact Centre at (TEL: 1800270852), When necessary,

you will need to deliver the related product in its original packaging or similar packaging providing an equal degree of product protection, to the address specified by Xiaomi or Xiaomi Contact Centre or Xiaomi Authorised Service Centre. Except to the extent prohibited by applicable law, Xiaomi may require you to provide proof of purchase. Except to the extent prohibited by applicable law, a claim will not be considered formally lodged until such proof of purchase has been received by Xiaomi or Xiaomi Authorised Service Centre. This requirement does not affect your statutory rights.

f) If, upon receipt and assessment of a claim, Xiaomi or Xiaomi Authorised Service Centre determines that your claim is valid under this Warranty, Xiaomi or Xiaomi Authorised Service Centre will repair or replace the product at no cost to you.

g) If, upon receipt and assessment of a claim, Xiaomi or Xiaomi Authorised Service Centre determines that your claim is invalid under this Warranty, Xiaomi or Xiaomi Authorised Service Centre may charge you for any labour, parts or transport costs incurred by Xiaomi or Xiaomi Authorised Service Centre in processing your claim.

#### 4. EXCLUSIONS AND LIMITATIONS

a) Unless stated otherwise, this Warranty does not cover any loss resulting from normal wear and tear, fire, water damage (including liquid spillage or ingress), theft, or infestation by vermin or insects.

b) The exclusion for water damage does not apply to Xiaomi products that carry a certified water resistance rating, which specifically refers to the certification of IP68. However, IP68 warranty coverage is depending on internal assessment of Xiaomi or Xiaomi Authorised Service Centre. The IP68 warranty coverage is excluded where evidence of exposure to seawater, beverages, hot liquids or any liquids ingress other than clean and fresh cold water is found. This exclusion does not affect your statutory rights under applicable Australian laws.

c) This Warranty does not apply to any damage caused by (a) acts of nature or God, for example, lightning strikes,

tornadoes, flood, fire, earthquake or other external causes; (b) negligence; (c) commercial use; (d) alterations or modifications to any part of the product; (e) use with non-Xiaomi products; (f) accident, abuse or misuse; (g) operating the product outside the permitted or intended uses described by Xiaomi or with improper voltage or power supply; (h) service (including but not limited to upgrades and expansions) performed by anyone who is not a representative of Xiaomi; (i) failure to follow instructions related to product usage (as outlined in the user guide/manual, on Xiaomi's website, or in the manufacturer's guidelines provided with or for the Xiaomi products).

d) Please back up and delete all personal information from your device before submission for repair to avoid any unexpected data loss. Please note that Xiaomi and Xiaomi Authorised Service Centre cannot be held responsible for any data loss that may occur during the repair process.

e) Recovery and reinstallation of software programs and user data are not covered under this Warranty. No Xiaomi's official reseller, agent, or employee is authorised to make any modification, extension, or addition to this Warranty. If any term of this Warranty is held to be illegal or unenforceable, the remaining terms of this Warranty will remain in full force and effect.

f) Some models of Xiaomi products are sold with an International Warranty, you can check the following link (<https://www.mi.com/global/support/xiaomi-iws/>) to verify whether your Xiaomi product is provided with such International Warranty. Except where your Xiaomi product is sold with an International Warranty (<https://www.mi.com/global/support/xiaomi-iws/>), to the fullest extent permitted by applicable law, the service under this Warranty is valid only in Australia.

g) Products that were not duly imported and/or were not duly manufactured by or for Xiaomi and/or were not duly

acquired from Xiaomi or a Xiaomi's official reseller are not covered by the present Warranty. As per applicable law you may benefit from warranties from the non-official seller who sold the product. Therefore, Xiaomi invites you to contact the seller from whom you purchased the product.

h) This Warranty does not limit or affect any statutory rights you may have under applicable Australian laws with respect to Xiaomi products.

## 5. IMPLIED WARRANTIES

a) Except to the extent prohibited by applicable law, all implied warranties (including warranties of merchantability and fitness for a particular purpose) will have a limited duration up to a maximum duration of this limited warranty.

b) Some jurisdictions do not allow limitations on the duration of an implied warranty, so the above limitation will not be applied in these cases.

## 6. DAMAGE LIMITATION

a) Except to the extent prohibited by applicable law, Xiaomi shall not be liable for any incidental, indirect, special or consequential damages, including but not limited to loss of profits, revenue or data, damages resulting from any breach of express or implied warranty or condition, or under any other legal theory, even if Xiaomi has been informed of the possibility of such damages.

b) Some jurisdictions do not allow the exclusion or limitation of special, indirect, or consequential damages, so the above limitation or exclusion may not apply to you.

## 7. XIAOMI CONTACTS

For more information, you can refer to our warranty policy via <https://www.mi.com/au/support/warranty/>

The contact person for the after-sales service may be any person in Xiaomi's authorised service network or Xiaomi's official reseller who sold the products to you. If in doubt please contact the relevant person as Xiaomi may identify. The above warranty is given by Xiaomi Technology Australia Pty Ltd (ACN: 685 941 244), C/- Vistra (Australia) Pty Ltd, Suite 902, Level 9, 146 Arthur Street, North Sydney NSW 2060 Australia; Tel: 1800270852.

## WARRANTY NOTICE

As a Xiaomi consumer, you benefit under certain conditions from additional warranties. Xiaomi offers specific consumer warranty benefits which are in addition to, and not instead of, any legal warranties provided by your national consumer law. The duration and conditions related to the legal warranties are provided by respective local laws. For more information about the consumer warranty benefits, please refer to Xiaomi's official website <https://www.mi.com/global/support/warranty>. Except as prohibited by laws or otherwise promised by Xiaomi, the after-sales services shall be limited to the country or region of the original purchase. Under the consumer warranty, to the fullest extent permitted by law, Xiaomi will, at its discretion, repair, replace or refund your product. Normal wear and tear, force majeure, abuse or damage caused by the user's negligence or fault are not warranted. The contact person for the after-sale service may be any person in Xiaomi's authorized service network, Xiaomi's authorized distributors or the final vendor who sold the products to you. If in doubt please contact the relevant person as Xiaomi may identify.

The present warranties do not apply in Hong Kong and Taiwan.

Products which were not duly imported and/or were not duly manufactured by Xiaomi and/or were not duly acquired

from Xiaomi or a Xiaomi's official seller are not covered by the present warranties. As per applicable law you may benefit from warranties from the non-official retailer who sold the product. Therefore, Xiaomi invites you to contact the retailer from whom you purchased the product.

Disclaimer: The illustrations of the product, accessories, user interfaces, and other elements in this User Manual are schematic diagrams for reference only, and they may be slightly different from the actual product. This manual is published by Xiaomi or an enterprise in Xiaomi's ecosystem. Typographical errors and inaccurate information in this manual or the related programs and/or equipment may change without prior notice. Such changes will be indicated in the latest version of the manual.

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Address: #019, 9th Floor, Building 6, 33 Xi'erqi Middle Road, Haidian District, Beijing, China, 100085

For further information, please go to [www.mi.com](http://www.mi.com)

Manufacturer's Authorized UK Representative

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Manufacturer's Authorized EU Representative

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Address: Prinses Beatrixlaan 582, WTC The Hague, Toren E, 5e etage, 2595BM 's-Gravenhage

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